We can custom build any certificate program that fits the needs of your organization.

Certificate Programs

Certificate in Communications
> Effective Communications
> Dynamic Listening Skills for Successful Communications
> Creative Conflict Management
> Giving and receiving Feedback
> Win-Win Negotiations

Certificate in Effective Management
> Teambuilding
> Conflict Management
> Communication Skills
> Everyday Writing
> Time and Priority Management

Certificate in Leadership
> The Challenge of Change
> Innovation Skills
> Communication Skills
> How to do Annual Review Effectively
> Attitudes – Builders and Destroyers
> Creative Conflict Management

Certificate in Personal Effectiveness
> Writing for the workplace
> Personal Organization
> Thinking on Your Feet
> Attitudes Builders and Destroyers
> Working with Difficult People

Certificate in Personal Skills Excellence
> Making Positive Impressions
> Decision Making
> Dynamic Listening Skills for Successful Communication
> Procrastination & Time Management to Increase Effectiveness and Efficiency
> Customer Service Essentials

Certificate in Teamwork
> Responding Positively to Change/Adaptability
> Working as a Team/Effective Team Member/ Being the Best We Can Be – Teamwork
> Develop Effective Working Relationships/ Building Rapport and Developing relationships
> Managing Multiple Projects
> Increasing Emotional Intelligence

Certificate in Working with People
> Generations and Diversity: Working together
> How to Handle Emotionally Charged Situations In the Workplace
> How to Work Effectively with People Who Act, Think & Work SO Differently from You!
> Communicating Through E-Mail: Top Dos and Don'ts
> Business Grammar Tips, Tricks, & Techniques/ Grammar, Punctuation & spelling Tune-Up

Certificate in Project Management (5 courses)
3 required courses:
> How to Communicate, Influence, and Negotiate in Project Management
> Leading Project Teams
> Project Management: Tools, Principles, Practices

2 electives: Pick from the below:
> Advanced Project Management
> How to be a Highly Effective Project Manager
> Mastering Project Management
> Managing Capital Projects
> Practical Leadership Skills
> PMP and CAPM Examination Prep Course
> Stimulating Creativity and Innovation: Techniques for Managers of Departments Teams or Projects
> Using NLP to Achieve High Performance at Work

NC State University's Project Management Certificate programs have been ranked #3 by Value Colleges in their 2016 rankings of the Top 50 Best Value Project Management Certificate Programs! The Best Value ranking considers only regionally accredited universities and colleges and ranks them according to a formula using data gathered from U.S. News & World Report Rankings, Payscale's 2015-16 College Salary Report, and actual cost (per credit).

Thomas-Kilmann Conflict Mode Instrument (TKI®)
The Thomas-Kilmann Conflict Mode Instrument (TKI®) tool is the world's best-selling tool for helping people understand how different conflict-handling styles affect interpersonal and group dynamics—and for empowering them to choose the appropriate style for any situation. The TKI tool assesses an individual's typical behavior in conflict situations and describes it along two dimensions: assertiveness and cooperativeness. It provides detailed information about how that individual can effectively use five different conflict-handling modes, or styles.

Thomas-Kilmann Conflict Mode Instrument (TKI®) can be added to any certificate program.
Individual classes that are part of a specific certificate can be mixed and matched with other classes to create a "custom" certificate program.

Custom topics that are not listed can be developed with an instructor to address specific group needs.

We can custom build any IT program that fits the needs of your organization.

Technology - Software and Hardware

Create the most talented and productive staff by keeping their skills up with emerging technologies critical to your success through continuing education and professional development. Educating employees and developing them in information systems, programming, databases, operating systems, web technology and e-commerce will give your organization the edge you are looking for.

We can jointly develop any certificate program you want, for technology topics and/or merged with leadership and management courses, for your any group in your organization.

- Microsoft Office Programs
- Adobe
- MS SharePoint
- AutoCAD
- SQL

- Fiber Optics
- Social Media Certificate
- Google Docs
- Google Analytics
- JavaScript

- PHP
- MySQL
- PHP/MYSQL Web Applications
- PHP Developer Concentration
    (six courses)

- 3-Cert Bundle
- 5-Cert Bundle with CCNA/CCDA
- 5-Cert Bundle with Cloud+/Linux+
- A+

- Network+
- Security+
- Applied Virtualization I
- Linux+
- Cloud+
- CCNA
- CCDA

For more information or to discuss your organization's training and development needs, contact:

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